# AI for Business Documentation

Includes: Questions & Responses, Questions and statements from the user

## Questions asked to Ajarn Nock & Responses

1. How do I cope with stress and time management in this program.

Response: There isn’t a definite answer to this question. It depends on each student’s situation.

#First year students usually ask this question

1. Can you tell me about the Sandbox?

Response: “He tells about the timeline, proposal submission, soft pitch and bootcamp”

#This is usually asked by second year students. #Information about the sandbox varies from year to year

1. Can you tell me about the course options I can take in the third year?

Response: In third year you will have several options. They are:

* Internship for 1 full year.
* Internship for 1 semester and study the subjects you’re interested in for 1 semester.
* Study Abroad for 1 year.
* Study abroad for 1 semester and study the subjects you’re interested in for 1 semester.
* Choose Entrepreneurship Track for 1 year.
* Choose Preselected business courses.
* Choose any subject you’re interested in.

1. Can you tell me more about the 1 year internship program?

Response: There is an internship with Thai Union. The internship is one year long with different positions.

1. Can you tell me more about the Internship for 1 semester and study the subjects you’re interested in for 1 semester program?

Response: The internship will be with True for 1 semester and there will be different positions from year to year. For the other semester you choose whatever subject you like.

#From what Ajarn Nock see in the past two years, students who chose this option always took the first semester by choosing whatever subjects they like but later they found that they did not learn much from sitting in a classroom so they decided to do internship in the second semester.

1. Can you tell me more about the study 1 year abroad program?

Response: You’ll have to ask Ajarn Nat about it.

1. Can you tell me more about the study abroad for 1 semester and study the subjects you’re interested in for 1 semester program?

Response: You’ll have to ask Ajarn Nat about it.

1. Can you tell me more about the Entrepreneurship Track for 1 year program?

Response: Students must complete the sandbox first and they should not have too many W (failed subjects) in the past two years. You will have to work full time on your startup like you are an employee of your own company for 1 year. You must have at least 3 members to do this program together. You must submit an application and go through an interviewing process with the entrepreneurship committee first.

1. Can you tell me more about the preselected business courses?

Response: We preselect what business classes you need to take to complete 39 credits. There are different concentrations like marketing, finance, real estate, management and so on. If you decide to choose this option, you will be required to take preselected classes until you finish the program.

1. Can you tell me more about taking the subjects I am interested in?

Response: You choose whatever classes you like, but you have to check whether those classes are qualified as it is required to have 30 credit courses and 9 credit elective courses.

Questions asked to Ajarn Nock

1. Can you give me advice on which subjects are personalized tracks or free electives?
2. Which subjects have prerequisites and what are the prerequisites?

Statements about the bot from Ajarn Nock

The bot must be ready to provide advice on what subjects and tracks are available, and the general meanings of each field. If they ask, for example, “I want to know the subjects available in finance,” the bot should tell what options there are and in which term they are offered.

If a student wants to mix, like marketing and finance, the bot should be able to recommend which subjects and when they can be taken.

It must allow professors to input and update information.

Questions asked to Ajarn Nat & responses

1. Can you tell me about the abroad programs, double degree and triple degree programs?

Response: Please check the DDI website. #This question is usually asked by 3rd year students

1. What do I do if I fail a subject?

Response: You will have to fill in a failed subject form. If you failed the subject during the 1st and 2nd year, you will need to retake the subject during your third year. If you fail the subject during 1st semester you will need to retake the subject during 3rd year first semester. If you fail the subject during 2nd semester, you will need to retake the subject during 3rd year semester.

1. Will I have to pay extra if I retake the failed subject?

Response: You will not need to pay extra to retake any failed subject if they are within 4 years of your academic calendar. If the retaking of the failed subject is over the 4 year period, you will need to pay extra.

1. When is our ethic seminar?

Response: I will post on Microsoft Teams. Please check there.

1. What if I miss an ethic seminar?

Response: You will need to fill in a form to retake the seminar and you will need to attend that seminar during the same semester.

1. Can you tell me about the personalized track?

Response: Information about the personalized track will be posted in MS Teams.

#Information about personalized track changes yearly. Most of the time, new subjects are added.

1. Can you tell me about internships that I can take?

Response: You’ll have to ask your advisor. Any general questions will be posted on MS Teams

1. When is the bootcamp?

Response: The bootcamp usually takes place in May but the date isn’t fixed. It will be announced in MS Team when bootcamp is near.

1. Can you tell me about the course syllabus?

Response: The course syllabus is not on the website. Your instructor is supposed to give it to you.

1. How many years do I have to study in DDI?

Response: You will have to study for 3 years in DDI

1. What is this major called?

Response: This major is called DDI, which is short for Design and Digital Innovation.

1. Where can I check the class schedule?

Response: You can check your class schedule in the AU Spark app.

1. Which room do I study in?

Response: Please check the AU Spark app.

Questions asked to Ajarn Nat

1. What is the sandbox and what are its benefits.
2. What are DDI’s highlights?
3. Where is the campus located?
4. Can you tell me about the double degree and triple degree program?
5. What are the partners?
6. What is a personalized track and what can be chosen?

Statements about the bot from Ajarn Nock

Just need something that can give automated responses.

Wants the chatbot to be in MS Team and the DDI website.

For Ajarn Nat, LINE is mainly used for personal messages.

Best way to connect to her is through email.

Statements about the bot from the user (Ajarn Ong)

This person is the one who will send chatbots to students, like Professor Knock. Wants to know everything related to DDI to help reduce the burden. If the question is deep, let them ask the professor.

Course-related information doesn’t change, but next year the curriculum will be adjusted. So we need to see which curriculum the student asking is in. If the same question is asked, the answer should not be the same.

On the website, it doesn’t change often.

Information that changes often, DDI Friday, is new information that comes continuously. Changing professors, course syllabus doesn’t change often but changes like schedules. If it’s a chatbot, we don’t want it to include experiences because there might be bias. We want only facts. But if it can’t answer, we want it to say, “You need to ask this professor” or “Ask in this room.”

Want the chatbot to be in the team more, so we can specify that this is a DDI student.